

Dear Jerome:

I am taking this opportunity to thank you for the terrific job your company did to correct my basement water leakage problem in my office. Now, during and after heavy rainstorms, I can actually hear the water running through the drainpipes and into my sump pumps. Previously, I was getting water through the floor, soaking through the carpeting, and puddling.

The job was done soon after signing the contract and for a competitive price. Your workers were as careful they could be to minimize debris and the special concrete cutting equipment and air filtering machine utilized did a good job of minimizing airborne dust.

I would be pleased to recommend your services to my business associates, neighbors and friends.

Sincerely,

A handwritten signature in black ink, appearing to read "David Jacobs", written in a cursive style.

David Jacobs