

Select Basement Waterproofing

Subject; Letter of Recommendation

Select Basement Waterproofing was contracted to analyze our basement water pooling problem and come up with a workable solution. Our experience with Jerome and his team was extremely positive prompting this letter of recommendation that may be made available to prospective clients. A few points illustrate the high degree of experience and professionalism offered by this Contractor and his Business;

- Jerome offered a well thought out and visually informative presentation that greatly assisted our understanding of the waterproofing process.
- Jerome was extremely patient and articulate in explaining the probable cause of our basement water problem.
- He offered up specific examples of prior clients who had similar problems.
- Jerome explained in laymen terms how his offered solution would solve the problem.
- The projected start and finish dates were right on target.
- His entire team was polite, clean, and professional. They went out of their way to ensure a safe working environment and maintained a high degree of cleanliness. (They were the most well organized and cleanest contractors we have experienced.)
- The team's work was of high quality and well planned.
- His use of twin sump pumps and battery backups are an excellent model for solving a water seepage problem.
- The team was willing to take the required time to do the job correctly with a view toward tailoring to our specific needs.
- Jerome did not push any optional additional work. His team installed additional foundation support for some cracks along the walls, but only after I noticed and requested options.

The system has been in place approximately 30 days with no issues noted. Long term use will determine its viability, however thus far the quality of the work and its implementation seem right on target.

Sincerely,

Robert S. Fanelli
Holmdel, N.J.